

International Toll-Free Service

International Toll-Free Service (ITFS) enables directly-dialed international calls to be made from fixed and mobile phones free of international charges. The called subscriber pays charges on the basis of automatic reverse billing.

Different toll-free numbers are assigned by each country, enabling callers to access the service. To allow a unique customer-specific number to be dialed from multiple countries, customers can choose a Universal International Freephone Number (UIFN).

ITFS is available to all telecommunications operators, international carriers and service providers.

Key benefits to your business

- Enables instant service expansion into new markets at no additional cost
- Eliminates the need to establish multiple direct interconnects worldwide
- High quality termination
- Flexible number translation
- Fast provisioning and implementation

Specifications

- A geographically-resilient class 4 network based on state-of-the-art softswitches in Hong Kong, Taipei, Washington D.C. and New York
- Supports IP (H.323, SIP) and TDM (E1/T1, PRI, ITU SS7, ANSI SS7) network access

Features

- Full interoperability between supported protocols
- Carrier-grade gateways stationed at high-availability "carrier hotels" in Singapore, London, Hong Kong, Los Angeles and New York
- Extensive coverage and universal access from fixed and mobile phones for ITFS and UIFN calls
- 24/7 network management, surveillance and maintenance by PCCW Global's Voice Network Operations Center (VNOC)
- Seamless number translation service
- ITFS access from more than 50 countries

Employing approximately 19,300 staff worldwide, PCCW Limited is the holding company of HKT Group Holdings Limited (HKT) and serves customers as Hong Kong's premier telecommunications provider and a world-class player in Information & Communications Technologies. Operating as a wholly-owned subsidiary of HKT, PCCW Global provides integrated global communications solutions, runs a fully-meshed IP, fiber and satellite network and serves the voice, data and multimedia needs of enterprises worldwide, plus the operational requirements of service providers.

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